

Medicaid Alternative Pathways to Independence (MAPs) Community Partnerships

The Department of Intellectual and Developmental Disabilities (DIDD) is proud to offer the Medicaid Alternative Pathways to Independence (MAPs) program to Tennesseans with intellectual and developmental disabilities. The MAPs program provides person-centered, outcomes-based services and gives people access to Enabling Technology tools to achieve their personal goals and increase their independence at home, at work, and in the community. DIDD is partnering with various community providers and specialists to deliver these services. We want you to know how these partners will support you on your journey and have their contact information if you need to reach out.

The Charles Lea Center – Innovation Coordination Services:

[Homepage: Charles Lea Center](#)

The Charles Lea Center will be in charge of Innovation Coordination Services for persons enrolled in MAPs. Each person will have an Innovation Coordinator from the Charles Lea Center. The Innovation Coordinator will be a person’s point of contact for the entire time they are enrolled in MAPs. The Innovation Coordinator will:

- Help a person develop the Person Centered Service Plan (PCSP)
- Find service providers in the community to provide MAPs services
- Make sure those services are meeting a person’s needs
- Manage a person’s annual service budget
- Track milestones

If there are concerns or issues with the services provided, the Innovation Coordinator is the first point of contact for the person supported/family. They will work closely with the MAPs provider, the person supported, and the family to identify a plan for resolution. If progress towards a milestone is delayed, the Innovation Coordinator will provide support to the MAPS Provider to identify innovative ways to achieve independence for the person supported.

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Note: This contact list is anticipated to grow as the program grows and may not include all the current Innovation Coordinators.

T-Mobile:

Persons Supported through the MAPs program will develop a Virtual Community Resource Map (VCRM). The VCRM will identify the people, places, and activities that are important to them. It will also include their goals at home, at work, and in the community, and their plan to reach those goals. The VCRM can be accessed on a cell phone, tablet or computer. When a person enrolls, the Innovation Coordinator will determine if the person has a device they can use. If they do not or wish to not use it, DIDD will provide a cell phone through T-Mobile. Please refer to the *“Access to Smartphone Device and Data Plans”* Resource tool for more information. This can be found on the DIDD MAPs under MAPs information for providers webpage: <https://www.tn.gov/didd/for-consumers/maps/maps-information-for-providers.html>

AbleLink:

[AbleLink Technologies - Home Page](#)

AbleLink is a technology-based organization that provides technology training and solutions to improve independent living and community engagement for people with intellectual and developmental disabilities. DIDD partnered with AbleLink to develop the first “Travel Training Curriculum”, which assists Direct Support Professionals (Travel Assistants) and persons supported (Travelers) with navigating travel needs within the community. Participants of the MAPs program will have access to the Travel Training Curriculum to assist them in navigating their communities using Technology-Based Solutions.

AbleLink will manage the mobile devices provided through the program and ensure any application updates and additions are received by the user to support their success in the MAPs program.

If a person is having issues with their mobile devices or Travel Training Curriculum, please contact the DIDD Technology Coordinator Team for support. Their contact information can be found on the contact information page.

Shift:

[Shift \(techfirstshift.com\)](http://techfirstshift.com)

Shift is partnering with DIDD and AbleLink to create the Travel Training Curriculum. MAPs providers and individuals supported will have access to this training as a part of the program. This training will give certification to those who complete the training.

Mapping Assets for Postschool Success (VCRM):

The Virtual Community Resource Map (VCRM) is the foundation for every person's MAPs services. Each person who receives MAPs services will begin with the creation of a VCRM. This virtual map is intended to be a customized personal map on a digital/virtual device that can be accessed if desired. To ensure the Community Provider Agencies can properly and effectively implement this VCRM, DIDD has partnered with Mapping Assets for Postschool Success for the necessary training of the Community Provider Agencies.

Each provider agency will have undergone a 10-week training course which prepares the Provider Agency to develop a person-centered Virtual Community Resource Map for each person supported.

Community Provider Agencies (MAPs Providers):

DIDD has contracted with Community Provider Agencies across Tennessee to deliver the MAPs services. The Innovation Coordinator (Charles Lea Center) will assist each person with identifying and selecting a MAPs provider that meets their needs and preferences. These organizations have met the criteria and requirements of DIDD of leadership and experiences administering supports in the areas of technology, employment and Person Centered Practices. These providers will use a combination of technology based and in person supports to assist the person to achieve independence in the identified milestones.

Peer Mentoring:

As of November 2022, DIDD is continuing to evaluate the most efficient method to deliver the Peer Mentoring supports. DIDD remains committed to offering Peer Mentoring Services from people who have been adequately trained and prepared to deliver this valuable service.